CLOSING VETERAN’S HEALTH CARE DISPARITIES: INCORPORATING MILITARY HISTORIES IN THE ELECTRONIC MEDICAL RECORD

FRANKLIN CALDERA D.O., M.B.A.
RICHARD SALCIDO M.D., E.D.D.

SUMMARY

21.8 MILLION VETERANS IN THE U.S., 80 PERCENT OF VETERANS RECEIVE HEALTHCARE IN THE CIVILIANS SECTOR.

Three-quarters of those registered are eligible to access other forms of health care. (Tricare, Private, Medicare or Medicaid) Brown, J.L. 2012.

43 percent of military respondents recalled ever being asked by a health provider if they had served in the military.

One fifth of non-military respondent reported that their provider asked them this question.

Electronic Medical Records at University of Pennsylvania have no uniform prompts to identify and record Veterans’ status.

Military history includes checking eligibility for Veteran health benefits and military occupational exposures.

Our Mission

To promote inclusion & equity for all active military, veterans & families who receive care through University of Pennsylvania in an environment that is known to respect & welcome by ensuring that faculty, staff, & learners receive appropriate education & training to deliver effective, high quality health care

PROJECT GOALS: To create a platform through EMR (EPIC) to provide an imbedded veterans status prompt in the medical history

OUTCOMES: Use this information in diagnosis, treatment and benefit analysis. The systematic collection and utilization of this information, will increase access to patient tailored medical care and reduce a healthcare disparity

Timeline

Perform a literature search for baseline information. July 2015 completed.

Schedule meetings with dept. quality leaders & key leadership. Aug. 2015 completed.

Educate medical providers in the department about military health related forms in the record. Oct. 2015.

Create Template for electronic medical records. Sept. 2015.

Perform a compliance audit. Nov. 2015.

Use this information in diagnosis, treatment and benefit analysis. The systematic collection and utilization of this information, will increase access to patient tailored medical care and reduce a healthcare disparity.

Timeline

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