**Goal 1:** Determine baseline CRC screening, stratified by language and payer at two sites.

Harborview Medical Center (HMC)  
University of Washington Neighborhood Clinics (UWNC)

**Goal 2:** Define the CRC screening workflow at HMC and UWNC.

**Goal 3:** Define potential barriers to CRC screening from a patient perspective, and develop interventions.

Community outreach to define perceptions of CRC screening:  
a. Perform patient focus groups  
b. Perform key informant interviews  
c. Spell out barriers/challenges

**Goal 4:** Narrow the gap in CRC screening rates between Spanish and English speakers.

Convene UWNC and HMC leadership to obtain support for implementing targeted strategies  
Develop plan to sustain strategies developed