REaL Data = REAL DIFFERENCE

Establishing an Infrastructure to Improve Patient Race, Ethnicity and Language Data Collection

DLP Project Workplan
- Researched best practices and analyzed current state
- Identified changes needed in current Registration and EMR systems

New Systems Coming! No changes Allowed!

Trying to connect to the right IS staff.
- Joined forces with adult hospital
- Escalated to hospital president
- Educated all we talked to

Phone calls and Meetings

Decided to Maximize Current State while waiting for future changes.
- Will develop training for Patient Access staff in 2016
- Will develop scripts and tools
- Will develop audit process

Keep Going!