Gengras Ambulatory Care Center

Goal 1: Orient Clinical Staff to Health Concepts
• Met with Senior Leadership and Health Equity Team
• Met with Clinic Leadership to develop strategy
• Orientation Meeting with Clinic staff

Goal 2: Engage Staff to Identify Barriers to Equitable Care
• Focus group: (RNs/MDs) Share disparities they see in their setting
• Identify opportunities to reduce disparities

Goal 3: Recommend Solutions to Address Identified Barriers
• Translate into English and Spanish ALL health documents
• Provide a medical Spanish class for clinic staff
• Develop strategies to address socioeconomic issues like transportation, housing, family support, food access that impact our patient population

Most Frequent Conditions Treated
- Hypertension
- Diabetes
- COPD/Asthma
- Hyperlipidemia
- Osteoarthritis/Musculoskeletal Pain

Gender
- 52% Male
- 48% Female

Race/Ethnicity
- 42% Asian/Pacific Island
- 42% Black/African American
- 42% White/Caucasian
- 2% Hispanic

Insurance Status
- 24% Medicaid
- 76% Medicare or Private Insurance

Age
- 24% 18-30
- 56% 31-45
- 13% 46-64
- 7% 65-Over

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Identifying, Measuring and Addressing Disparities in an Urban Adult Clinic

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Saint Francis Hospital, Hartford, CT

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