AURORA PLEDGES TO CLOSE THE HEALTH CARE DISPARITIES GAP

Hypertension in African Americans with Diabetes
at the Aurora Sinai Medical Center - Internal Medicine Clinic

Why we chose Hypertension in African Americans:
Hypertension is a major health problem in African American patients. The end-organ complications of hypertension are greater in African Americans than in other groups. Other systemic illnesses such as diabetes compound these risks. Therefore, hypertension control is particularly important in these patients. While the Aurora Health Care system ranked well above the national average for hypertension control, we discovered that African Americans both at the system level and at Aurora Sinai Medical Center had lower rates of hypertension control than whites or other ethnic groups.

LESSONS LEARNED
Building a model for scale
Education for teams beyond launch teams
Setting pace of play
Service quality teams are collateral roles
Securing consumer voice

SUCCESES
New capability and awareness in care management teams
Gap closure
Operationalized analysis for proactive work
Cross functional collaboration

AURORA HEALTH CARE is an integrated, not-for-profit, and all-for-people health care provider serving communities throughout eastern WI and northern IL.

WE HELP “ALL” PEOPLE LIVE WELL